



Duck Creek Payments Orchestrator

Unlock the Full Value of Your Payments Ecosystem

Payments are vital to insurance operations, impacting customer experience, financial performance, and risk management. Yet, for many carriers, managing the complexities of treasury, premium collection, and claims disbursement remains a fragmented, manual, and risky process.

Duck Creek Payments Orchestrator solves these challenges with a modern, cloud-native solution designed for insurers. It empowers you to manage and route payments across providers and methods, and improve efficiency, agility, and customer-centric innovation.

Provide a Flawless Experience that Powers Growth

Unlike fragmented solutions that merely scratch the surface, our solution manages money movement from a single platform – seamlessly integrated with the Duck Creek Suite.

Key Features

- ▶ Unified Collections and Payout Capabilities
- ▶ Multi-Provider, Multi-Rail Access
- ▶ Customer Experience Configuration
- ▶ Unified Reporting and Analytics
- ▶ Scalable SaaS Architecture
- ▶ Insurance-Specific Workflows and Integration
- ▶ Enterprise-Grade Controls and Compliance

Key Benefits

- ▶ Greater Provider Flexibility
- ▶ Improve Payment Cost and Performance
- ▶ Accelerate Time to Market
- ▶ Unlock Enterprise Control and Visibility
- ▶ Reduce Vendor Lock-In
- ▶ Access Redundancy and Failover Planning
- ▶ Embed Intelligence for Operational Efficiency

The ROI of a Modern Payments Strategy



Up to 50% reduction in integration time for a new PSP



25% - 40% reduction in payment system maintenance effort



40% - 60% reduction in manual reconciliation hours



15% to 30% reduction in transaction fees through dynamic routing





Your Blueprint for Intelligent Orchestration

Duck Creek Payments Orchestrator intelligently routes and manages all inbound and outbound insurance payments through a single, unified interface connected to a global network of payment providers.

Best For

- ▶ Carriers managing multiple providers, lines of business, and geographies.
- ▶ Finance Teams automating payments for better visibility and control across complex workflows.
- ▶ Claims and CX Leaders focusing on faster, more seamless payment experiences.
- ▶ IT and Operations Teams integrating and managing systems.

Ready to turn payments into a competitive advantage?

Learn how to future-proof your payment strategy with [Duck Creek Technologies](#).



The future of insurance payments is dynamic, efficient, and within your reach. Our Duck Creek Payments Orchestrator solution, amplified by our extensive partner ecosystem, is designed to maximize your investment and accelerate your growth. Chart your course to P&C Insurance leadership today. Visit duckcreek.com/talk-to-sales to request a meeting. Let's discuss your specific needs and see a demo of our solutions.

About Duck Creek Technologies

Duck Creek Technologies is the intelligent solutions provider defining the future of the property and casualty (P&C) and general insurance industry. We are the platform upon which modern insurance systems are built, enabling the industry to capitalize on the power of the cloud to run agile, intelligent, and evergreen operations. Authenticity, purpose, and transparency are core to Duck Creek, and we believe insurance should be there for individuals and businesses when, where, and how they need it most. Our market-leading solutions are available on a standalone basis or as a [full suite](#), and all are available via [Duck Creek OnDemand](#).

