# Duck Creek Payments Solutions



### **End to End Payment Processing for Insurance**

Payments is THE moment of truth for customers, be it to pay a premium, or make a claim; and represents one of the most crucial moments in managing client expectations. Payments, however, can also be very difficult to manage, with complex integrations, time consuming processes, manual interventions, limited flexibility and high costs of ownership. To solve the complexity of payments, Duck Creek has built two world-class payment solutions. The Duck Creek Payments Orchestrator, which is natively embedded into a range of Duck Creek core products, and Duck Creek Payments Facilitator, our cloud-based, insurance-leading, payment facilitation solution.



### **Duck Creek Payment Orchestrator**

Connecting to various payment services can be complex and costly for insurers, often limiting access to the full benefits of the global payments ecosystem.

Duck Creek Payments Orchestrator eliminates these barriers by providing a single, streamlined connection to a wide array of payment services, technologies and providers, worldwide. Whether for collections or payouts, insurers can seamlessly access their solutions, regardless of their current IT infrastructure.

We do all the heavy lifting of integrating and maintaining connections to providers and core systems, allowing our carriers to build they ideal payment workflow.

**Benefits** 







Increase Operational Efficiency



Reduce costs



Access unified reporting & payments analytics



Ensure compliance

## **Duck Creek Payments Solutions**



## **Duck Creek Payment Facilitator**

Duck Creek Payments Facilitator is an embedded payment processing platform that offers insurers a secure and compliant way to accept and make payments to and from policyholders. Duck Creek Payments Facilitator is a cloud-based payment facilitation offering that gives you the tools needed to drive better digital payment experiences, streamline operational efficiencies, and reduce the total cost of ownership of payments.

#### **Benefits**



Competitive pricing through volume aggregation



Reduce cost by passing processing fees onto cardholder\*



Single payment solution for all payment needs



Inbound and outbound payment all in one place



Reduce compliance burdens



One contract and single point of contact



250+ payment methods supported



Banking as a service

## **About Duck Creek Technologies**

Duck Creek Technologies is the intelligent solutions provider defining the future of the property and casualty (P&C) and general insurance industry. We are the platform upon which modern insurance systems are built, enabling the industry to capitalize on the power of the cloud to run agile, intelligent, and evergreen operations. Authenticity, purpose, and transparency are core to Duck Creek, and we believe insurance should be there for individuals and businesses when, where, and how they need it most. Our market-leading solutions are available on a standalone basis or as a <u>full suite</u>, and all are available via <u>Duck Creek OnDemand</u>.

Contact us at <u>payments@duckcreek.com</u> to learn more.

 $<sup>^{*}</sup>$ May not be applicable in all U.S. states or countries.