Simplify Payments.
Streamline Processes.
Reduce Costs.

Modernize Your Policyholder Payment Experience

Enhance your policyholder experience during premium collection and claims payments with easy self-serve capabilities. Real-time updates ensure you always have the latest features to meet evolving expectations without time-consuming upgrades or costly customizations. Simplify payments by eliminating manual processes associated with billing and claims.

Drive Real Results

- **Improve retention** with omni-channel payment options allowing customers to pay when, how, and where they prefer.

- **Decrease policy cancellations and late payments** with intelligent reminders sent via email, text, and phone.

- **Accelerate disbursements and lower fraud risk** with digital outbound payments for claims, agency commissions, premium refunds, and vendor payments.

- **Improve reconciliations** through a seamless integration with your current core billing and claims software.

- **Provide more choice for disbursements** with check, ACH, and prepaid credit card to meet evolving consumer expectations.

- **Reduce the burden of compliance liability** with PCI Level 1 security.

Feel like other payment solutions don't understand the nuances of your business?

InvoiceCloud offers a highly-customizable solution that caters to the unique needs of insurance organizations.

Duck Creek Technologies | **Invoice**Cloud®

Personalize Every Interaction

Drive exceptional customer satisfaction through an engaging user interface. Beyond collecting premiums and paying claims, you'll build stronger relationships with policyholders through simple, secure, and personalized experiences.

Prioritize Claims Payments

While premium payments are the most frequent interaction carriers have with their policyholders, claims payments are the most sensitive. Providing flexible and accessible payment options is essential for ensuring the best claims experience. InvoiceCloud's outbound payment solution enables you to deliver faster, personalized disbursements, making this critical process seamless for both you and your policyholders.
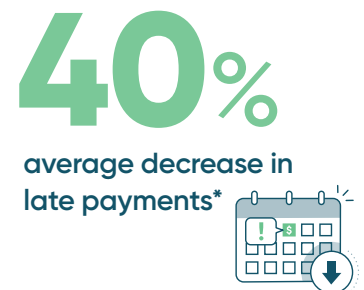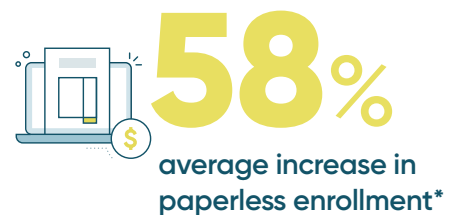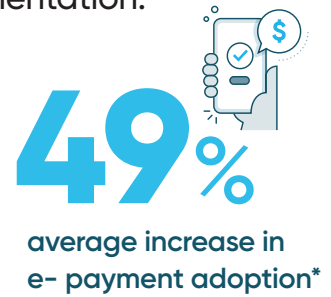
Transform Your Payments Experience

By streamlining both inbound and outbound payments, empower your insurance business to deliver exceptional customer experiences while driving operational efficiency. Let InvoiceCloud help you simplify payments, streamline processes, and reduce costs.

Collect More than Just Premiums

Over 225 insurance carriers have seen significant results within 12 months of implementation:

49%
average increase in e- payment adoption*

58%
average increase in paperless enrollment*

40%
average decrease in late payments*

To learn more, visit
invoicecloud.com

InvoiceCloud®